

2010 Annual Report





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DEDICATION

Our Annual Report is dedicated to those we lost in 2010.

James Russell Griffin
(March 21, 1946 – January 30, 2010)



On January 30, 2010, retired Sergeant Jim Griffin passed away following complications from bypass surgery. Jim was born in Oshawa and moved several times while he was growing up. But every summer was spent at the family cottage in Turkey Point. Upon graduating from high school in Niagara Falls, NY, Jim moved to Hamilton. Jim was hired by the Hamilton Police in July 1966, and in March 1970 he joined the Brantford Police Force. During his 26-year career with our Service, Jim worked in Platoons, Vice, CIS and Youth. He had a reputation as a tenacious investigator who could establish a good rapport with victims and suspects. The many letters of appreciation in Jim's personnel file confirm that policing was *his* calling. In September 1996, Jim retired and along with his wife, Glenna, became the owners of a private investigation service. Jim enjoyed country music and his monthly poker games. He especially loved being a hands-on Pappa to his young grandsons. Our heartfelt sympathy goes out to Glenna, daughter Kelly (Terry); sons Jim and Kevin; and grandsons Kendall and Carston.

Joyce Cooper
(May 31, 1950 – May 14, 2010)



Retired Special Constable Joyce Cooper passed away on May 14, 2010, after a lengthy illness. Born and raised in Montreal, Joyce moved to Brantford over 25 years ago. She worked in the field of placement services and was a freelance journalist. In March 1990, Joyce was hired as a Court Constable. During her 12 years in court services, Joyce was known to be caring and compassionate. She possessed an inherent ability to work cooperatively with co-workers and all users of the court community. After retiring in December 2002, Joyce enjoyed travelling with her husband, Don, and gardening. She loved spending time with family and close friends. Along with Don, Joyce will be sadly missed by her children, Tracy and Steve, step-children, Celine, Russ and Brian Cooper and beloved grandchildren.

Trudy MacLellan
(November 9, 1927 - December 2, 2010)



Trudy passed away at the age of 82 on December 2, 2010. For 25 years, Monday to Friday, Trudy cleaned the offices at our Greenwich Street station. Those who had the pleasure of working with Trudy remember her as a sweet, gentle lady renowned for her homemade fudge. It would be an understatement to describe Trudy as hard-working. She cleaned houses in the daytime, then arrived at the station promptly at 5:00 p.m. to begin her work, all the while raising seven children with her husband, Peter (who passed away in 2002). Trudy took a well-deserved retirement in November 1992. Trudy was the proud and dedicated mother of Colleen, Barb, Paul, Terri, Jennifer, Tim and Lori. Along with her children, Trudy leaves behind 13 grandchildren and three great-grandchildren.

Ernest Harold Reeve
(October 14, 1920 - December 20, 2010)



On December 20, 2010, retired Constable Ernie Reeve passed away at the age of 90. He had been a member of our Service from 1948 to 1980. Ernie was a life-long resident of Brantford. He served in the RCAF as a drill instructor from 1941 to 1945. Three years later, Ernie joined the Brantford Police Force. Ernie spent the bulk of his 32-year career in the Traffic Section. His reputation as a vigilant enforcer of the HTA was in the name of safer streets. In November, the Service's three nonagenarian retirees - Staff Townson, Albert McDonald and Ernie - were saluted at a special night honouring these remarkable gentlemen. Sadly, this was one of the last social functions that Ernie attended, but it was a fitting farewell. He was in the company of old friends, at an evening of good cheer and happy memories. Ernie leaves behind Jean, his wife of 59 years, daughters Kathryn, Barbara and son, Richard, grandchildren and great-grandchildren.

2010 BRANTFORD POLICE SERVICES BOARD



*Back Row – Debi Dignan-Rumble (Member) & Mayor Mike Hancock (Member)
Front Row – Leo Renzella (Member), Councillor Mark Littell (Chair) &
Larry Kings (Vice Chair)*

ACTING CHIEF JEFF KELLNER WELCOMES YOU TO OUR 2010 ANNUAL REPORT



On behalf of the members of the Brantford Police Service, it is my pleasure to present the 2010 Annual Report.

In 2010, members of the Brantford Police Service continued to demonstrate to our citizens our firm commitment to community safety and our ability to respond to their changing needs.

The 2010 Annual Report outlines the numerous initiatives we were involved in as a Service and shows our commitment to crime prevention in cooperation with our community.

Members of our Service understand how critical it is to maintain the confidence and trust of the community and to build effective relationships. Our members work hard each and every day to provide the highest-quality policing services possible.

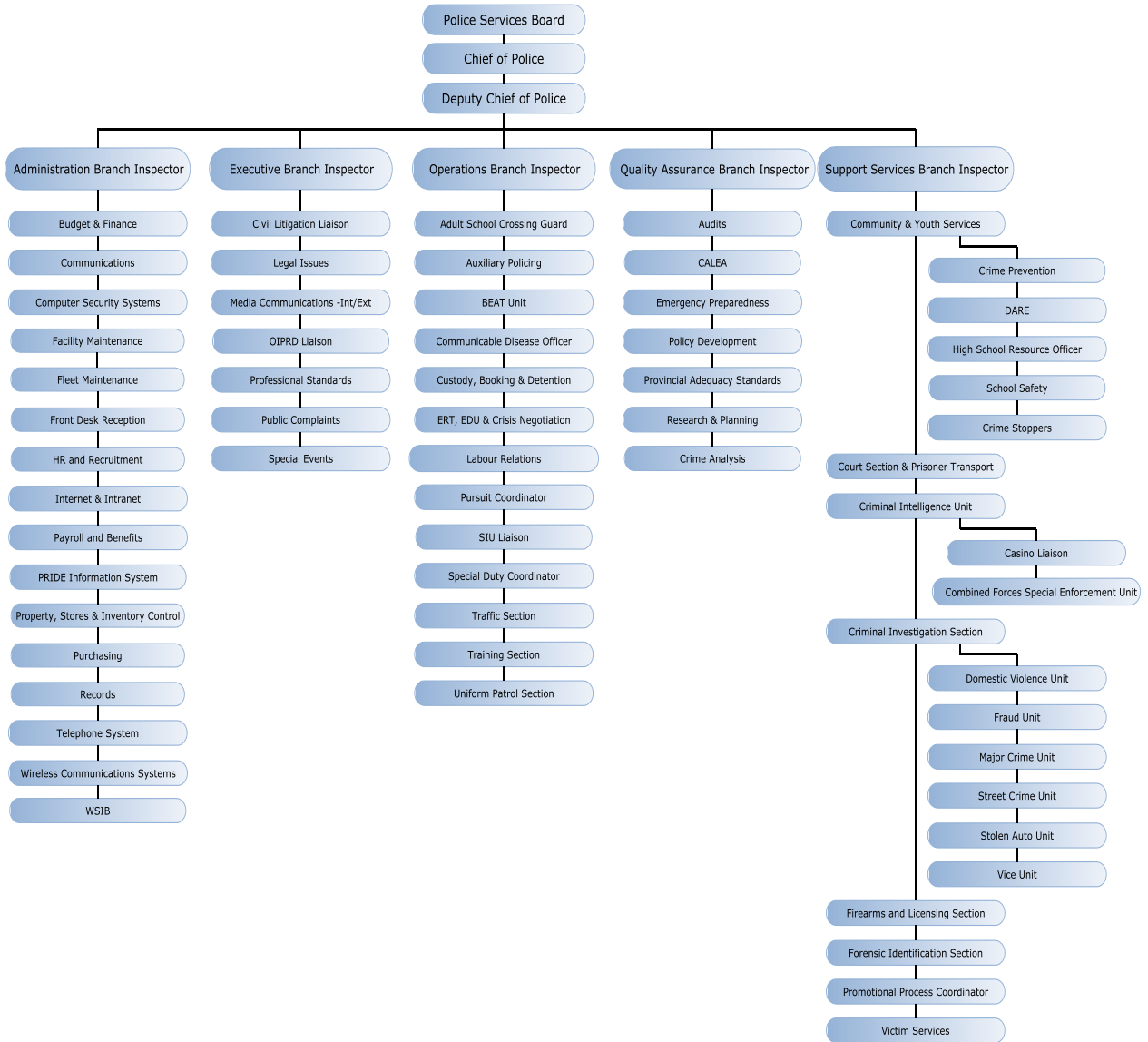
Our Service responded to many serious calls for service in 2010, highlighting the need for us to continue to ensure the provision of professional training for our members.

I am pleased to report that our Service was re-accredited with the Commission on Accreditation for Law Enforcement Agencies at the Commission hearings held in July 2010. The CALEA standards for law enforcement agencies continue to provide us with an excellent blueprint to follow in meeting the highest standards available for police services.

I would like to thank our members who retired in 2010, including Chief Derek McElveny, for their loyal and dedicated service and welcome all new members who are just beginning their careers.

I thank all members of our Service for their hard work and professionalism in 2010 and look forward to the challenges in 2011 and beyond. I know that with the support of our members, the Police Services Board, and our community, much will be accomplished.

ORGANIZATIONAL CHART



2010 COMPLEMENT

ACTING CHIEF OF POLICE

Executive Assistant

Jeff Kellner

Margaret Eves

ACTING DEPUTY CHIEF OF POLICE

Executive Assistant

Scott Easto

Susanne Rigglesford

EXECUTIVE BRANCH

Inspector Kent Pottruff

ADMINISTRATION BRANCH

Inspector Geoffrey Nelson

Executive Assistant

Administrative Clerk

Marva Usher

Maggie Charlton

Records & Front Desk Reception

Supervisor Catherine Drinkwater

Records

Joy Addison

Lilly Amos

Erminia Beckett

Bonnie Bouchard

Rosalba Catinella

Janice DeGeit

Kelly Dzuba

Debora Heron

Cynthia Lucas

Fiona McManus

Kelly Monkman

Tammy Persall

Paul Whittam

Susan Headon (casual)

Angie Stachura (casual)

Jacqui Speight (part-time)

Front Desk Reception

Kelly Hughes

Katie Michener

Trudy Sparks

Jennifer Wallingford

Kelly White

Virginia Jamieson (casual)

Communications & Information Technology

A/Sgt. Gary Thompson

Communications

Lisa Aldred
Christine Balcerczyk
Leesa Bell
Dianne Careswell
Elizabeth Cooper
Jason Dietrich
Gloria Figueira
Pauline Finnegan-Hills

Carole Miklos
David Parent
Melanie Shannon

Call Takers (Part time)

Kristin DeGeit
Susan Gemmell
Catherine Vorwald

Information Technology

Sandra Ott
Cheryl Knowles

Property & Maintenance

Property

Iris Jeavons
Sandra Arsenault, part-time

Maintenance

Robert Wright – Supervisor
Steve Charlton
Frank Coretti
Richard Flint



OPERATIONS BRANCH – Inspector David Wiedrick

BEAT Unit	Traffic
Sgt. Chuck Wheeler	A/Sgt. Grahame Lee
Cst. Chris Coombe	Cst. Lee Black
Cst. Pat Dietrich	Cst. Robin Butterfield
Cst. Brent Gage	Cst. Helder DaCosta
Cst. Jonathan Hall	Cst. Matthew MacMillan
Cst. David Parker	Cst. Geoff Slote

Uniform Patrol

“A” Platoon

S/Sgt. Richard Boyington
Sgt. Brad Cotton
Sgt. Jeff Emmons
Cst. John Allan
Cst. William Aragian
Cst. Mark Baxter
Cst. John Billone
Cst. Scott Cole
Cst. Athan Duncan
Cst. Allan Filiatrault
Cst. Raphael Foa
Cst. Shawn Kalka
Cst. Brandon Kelly
Cst. Natalie Laing
Cst. Timothy McPhee
Cst. James Savage
Cst. Blake Vokey

“B” Platoon

S/Sgt. Rob Dinner
Sgt. Randy Batson
Sgt. Susan Mady
Cst. Trevor Branscombe
Cst. Jason Davis
Cst. Keith Drouillard
Cst. Scott Gibson
Cst. Saundra Glover
Cst. Jeffery Lawson
Cst. Sang Bong Lee
Cst. Dean McIntosh
Cst. Damian Muchowski
Cst. Joe Nagle
Cst. Jaime Price
Cst. Steven Sheffar
Cst. Balbir Singh *
Cst. Jonathan Thomson
Cst. Jonathan Van Brugge

“C” Platoon

A/S/Sgt. Don Pancoe
A/Sgt. Richard Paolini
Cst. Benjamin Alexander
Cst. Eric Angevine
Cst. Michael Cicoria
Cst. Kevin Coudenys
Cst. Ryan Ferguson
Cst. Darryl Graham
Cst. Andre Gudgeon
Cst. David Gulliver
Cst. Robert Hall
Cst. Scott Johnston
Cst. Gina Mantel
Cst. Grant Pitts
Cst. Ted Pottruff
Cst. John Putschli
Cst. Jason Sinning
Cst. Darrin Wilson

“D” Platoon

S/Sgt. Rudy Jambrosic
S/Sgt. Cheney Venn
A/Sgt. Tim Martell
Sgt. Michael Reid
Cst. Michael Aasla
Cst. Derek Butler
Cst. Richard Ciotti
Cst. Howard Donald
Cst. Kari Drake **
Cst. Basia Hasham
Cst. Chad Johnson
Cst. Darrin Rattie
Cst. Kelly Renzini
Cst. Jordan Schmutz
Cst. Rebecca Seibert
Cst. Mark Stachurski
Cst. Gary Swift
Cst. Leonard Van Holst
Cst. Justin Zabolotney

“E” Platoon

S/Sgt. Steve Sumsion
Sgt. Rob Gillespie
Sgt. Mark Moravek
Cst. Daniel Bosett
Cst. Kevin Cabral
Cst. Laura Collier
Cst. Jeffery Cotter
Cst. Kristopher Holt
Cst. Alex Gray
Cst. Craig Kennedy
Cst. Nicholas Lawson
Cst. Philip Minotti
Cst. Paul Noakes
Cst. Rajnish Saini
Cst. Terry Shipp
Cst. Dale Whitney

Training

Sgt. Gary Potts
Cst. Chris Grantham
Cst. Adam Hill

QUALITY ASSURANCE BRANCH - Acting Deputy Chief Scott Easto

Accreditation Coordinator
Norm Calder
Crime Analyst
Hillary Miles



Hillary Miles, Crime Analyst

SUPPORT SERVICES BRANCH - Inspector Drew Bielawski

Community & Youth Services Section

Sgt. Ramona Ryan	
Cst. Andrea Cooper	Crime Prevention
Cst. Kent Hollett	Crime Stoppers/Crime Prevention
Cst. Keli Corpse	DARE
Cst. Charmaine Pelletier	DARE
Cst. Elana Emmons	School Safety
Cst. Chad Crawford	HSRO - Brantford Collegiate/Tollgate Tech.
Cst. Ed Bragg	HSRO - North Park/Pauline Johnson
Cst. Michael Zomer	HSRO - Assumption/St. John's
Cst. Grant Davies	Youth Investigator
Cst. Shane Seibert	Youth Investigator

Court Section

Sgt. Rick Ryerse

- Court Cst. Shawn Beaulne
- Court Cst. Brad Creighton
- Court Cst. Don Cruickshank
- Court Cst. Luke Dreyer
- Court Cst. Steve Freeman
- Court Cst. Allen Hill
- Court Cst. Rick Laschner
- Court Cst. George Madgwick
- Court Cst. David Ornowka
- Court Cst. Craig Russell
- Court Cst. Gerald Shrum
- Court. Cst. Dusty Thibert
- Court Cst. Nancy Werner
- Court Cst. Ashley Maw (part-time)
- Court Cst. Lisa Schermerhorn (part-time)

Criminal Intelligence Unit

Sgt. Wayne Townson
 Cst. Dom Oliveira
 Cst. Paul Clark (CFSEU)

Criminal Investigation Section

S/Sgt. Bruce Jepma
 Cst. Cy Villa
 Clerk Typist – Susan Pastuszak

Auto Theft

Cst. Greg Stanley

Casino Liaison

Cst. Kevin Reeder

Domestic Violence

Cst. Nancy Ferguson
 Cst. Diana Kestle

Fraud

Cst. Mark Polischuk
 Cst. Mike Sciberras

Major Crime

Sgt. David Sinclair
 Sgt. Scott Williams
 Cst. Kristin Bell-Samson
 Cst. Jason Saunders
 Cst. Jim Sawkins
 Cst. Balbir Singh*
 Cst. Jeff Spencer
 Cst. Mark Whitworth
 *temp. transfer from “B”

Street Crime

Sgt. Brad Loveday
 Clerk Typist – Janice Martin
 Cst. Kyle Barnes
 Cst. David Minutillo
 Cst. Jason Nagy
 Cst. Kevin O’Neill
 Cst. Shelly Sims
 Cst. Calvin Eve (PAVIS)
 Cst. Leigh Wile (RCMP)

Vice

Sgt. Rick DiGiandomenico
 Cst. Steve Bebee
 Cst. Laureen Bird
 Cst. Terri-Ann Fortier
 Cst. Keith Tollar

Forensic Identification

A/Sgt. David Disher
 Cst. Andrew Balog
 Cst. David Bauer
 Cst. Kari Drake **
 (** temp. transfer from “D”)

Firearms & Licensing

Cst. Bill Oliver (secondment)

TOTAL COMPLEMENT

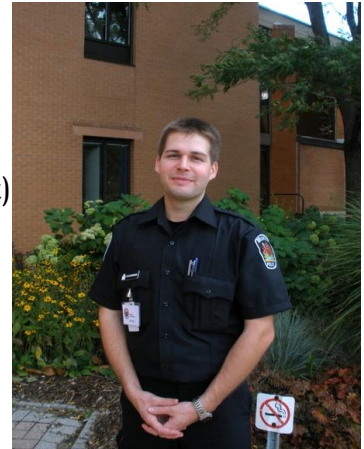
Sworn		157
Civilian	part-time/casual	10
	Full-time	<u>58</u>
TOTAL		225

HIRES, CO-OP STUDENTS, PARK PATROLLERS, RESIGNATIONS AND RETIREMENTS

HIRES

CIVILIAN	Gloria Figueira Hillary Miles Katie Michener David Parent	(Communicator) (Crime Analyst) (Clerk Receptionist) (Communicator)
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SWORN	Benjamin Alexander Richard Ciotti Sang Bong Lee Joshua Sleeth Blake Vokey
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Cst. Ben Alexander

PART-TIME/CASUAL

William Cumber	(Court Cst.)
Kristin DeGeit	(Call-Taker)
Susan Gemmell	(Call-Taker)
Susan Headon	(Records)
Geoffrey Johnston	(IT)
Ashley Maw	(Court Cst.)
Angie Stachura	(Records)

SUMMER PARK PATROLLERS

Nicholas Ferreira
Adam Fisher
Christopher Pepper
Jordan Stone

CO-OP PLACEMENT STUDENTS

Secondary School
Tia Canaris
Jake Comor
Kyleigh Meler
Eric Ricci
Tyler Thibert
Jani-Lynn Wigmore

Fanshawe College
Steve Belanger



Co-op Student Jake Comor

Wilfrid Laurier University
Andrew Bell
Ryan Blore
Breanna Campbell
Erika Chambers
Melissa Furtado
Erin Jensen
Andrew Pawluk
Sylvia Sadowski
Jennifer St. John

RESIGNATIONS

Jason Barber	Constable
William Cumber	Court Constable (part-time)
Amber Jackson	Constable
Edward Sanchuk	Constable
Joshua Sleeth	Cadet

RETIREMENTS

Nancy Balazs, Communicator



Nancy Balazs retired on August 31 after over 30 years of service. Nancy was born and raised in Toronto where she graduated from Notre Dame Secondary. She had been working as a receptionist/secretary at a local bank prior to being hired by the Force on September 3, 1979. Nancy began at the old station in Records before moving across the room to the dispatch area. A valued member of the Communications team, Nancy was versatile, dependable and could be relied upon to remain calm and focused during emergency situations. She also had an inherent ability to comfort whoever was on the other end of the receiver. Off the job, Nancy and her husband, retired Sgt. Frank Balazs, enjoy spending time at their trailer in the summer. In the winter, they fly to Cuba, a destination that doubles as a holiday and humanitarian mission. Nancy and Frank deliver supplies like syringes, meds and clothing to four Cuban families they adopted a few years ago. We wish Nancy, Frank and family the very best for a great retirement.

Sergeant William (Bill) Doherty



On September 30, Sergeant Bill Doherty retired after 30 years of service. Bill was born and raised in Brantford. He is a graduate of St. John's College. After high school, Bill worked at the former White Farm until he joined the Force on September 8, 1980. His assignments have been in Platoons, FIS, Training and Fraud. He was a member of our ERT for 10 years. From July 1999 to 2001, Bill was seconded to the OPC. His crowning achievement was his three-year posting – beginning in September 1990 - at his old alma mater, St. John's College. Bill was the first High School Resource Officer in Ontario. The success of the program – past and present - had a lot to do with Bill. From day one Bill made it his mission to become acquainted with all of the students. He coached sports teams and wasn't bashful about sitting down and eating lunch with the students. It didn't take him long to establish himself as an integral part of the St. John's school community. He clearly made a difference in the lives of hundreds of teenagers. Bill's retirement finds him back in the classroom as an instructor at Mohawk College. Bill and Brenda have two grown children, Shawn (Crystal) and Andrea, and twin granddaughters. We wish Bill and his family all the best.

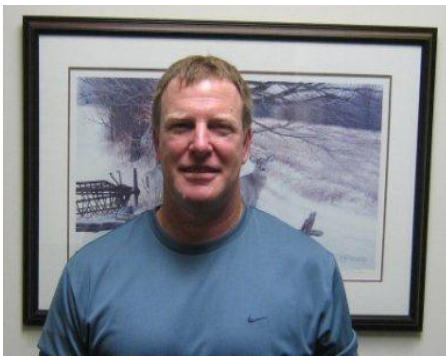
Constable Leonard (Len) Ellins



On June 30, Constable Len Ellins Junior retired after a total of 33 years of service – two as a Court Constable and 31 as a sworn officer. Born in Brantford, Len grew up in Eagle Place. He is a graduate of Pauline Johnson Collegiate. In April 1977, Len began his career as a Special Constable and on August 20, 1979, he joined our sworn ranks. While on platoons, Len was a breathalyzer technician, member of ERT, canvasser for United Way, and Health and Safety Committee rep. In 2002, Len became the Crime Stoppers Coordinator. He was an active member of the BPA and served as President for a number of years. In 2003, Len was awarded the Golden Jubilee Medal for “recognizing citizens for an outstanding exemplary achievement or service to the community”. An avid sportsman, Len’s retirement plans include fishing

and hunting. Len and his wife, Toni, have two children, Len III and Megan, and a granddaughter Hayley, courtesy of Len III and Stacey. We wish Len all the best in his next chapter.

Sergeant Michael (Mike) Garbowsky



Sergeant Mike Garbowsky retired on October 31, after a total of 32 years of service (10 in Toronto and 22 here). A little known fact is that Mike was born in Brantford. After graduating from high school in South River, Mike was hired by the Toronto Police as a cadet in July 1978. In November 1988, Mike joined our Service as one of our first direct hires. As a member of our patrol section, you could count on Mike to be the first to arrive as backup. In April 2000, he was promoted to Sergeant, assigned to “A” Platoon. In August 2003, Mike was transferred to

BEAT and one year later, he moved to CIU. As the officer i/c CIU, Mike was trained in every aspect of physical and technical surveillance and alarm systems. His reputation for targeting the “bad guys” and getting the job done was known throughout the police community. Mike and his wife, Kelley, have two children, Kierstyn and Matthew. Aside from his family, Mike’s other interest is playing the drums in a classic rock band. We extend good wishes to Mike and his family.

Sergeant Dale Hammond



On August 31, Sergeant Dale Hammond retired after 31 years of service. Dale was born and raised in Brantford. After graduating from North Park Collegiate, he worked in manufacturing. On August 20, 1979, Dale joined our Service. With the exception of assignments in Auto Theft and BEAT, Dale spent his career in platoons. As a Sergeant, Dale was unfailing in his support of and care for officers on his watch. He took the time to get to know every member. It is understandable then that whenever a platoon was in need of a Sergeant or Acting Staff, Dale was “the man”. His natural ability to interact with the public promoted a positive image of our Service. Dale and his wife, Ann, have a blended family which includes Jim and Allen (Dale’s sons) and Nicole and Denise (Anne’s daughters). Together, they have six grandchildren. Dale’s retirement plans are focused

on getaways to his favourite destination - Mexico. We bid adios to Dale and wish him good health and happiness.

Chief Derek McElveny



On October 17, Derek retired after 31 years of service. Derek was born in St. John, New Brunswick. His family moved to Brantford when Derek was a youngster. While attending BCI, Derek played football and rugby. Derek played rugby for the Brantford Harlequins and the University of Waterloo. He was selected MVP the year that Waterloo won the OUAA championship. Derek then changed academic direction and attended Humber College. In 1976, he graduated as a licensed funeral director. On August 20, 1979, Derek joined the Brantford Police Force. He enjoyed a well-rounded career – including assignments in Platoons, Vice, Community Relations, Courts and Research and Planning. Derek was instrumental in the introduction of our Citizens’ Police Academy while he was a Staff Sergeant on platoons. Derek

also found time to return to university. In 1989, he graduated from Waterloo with a General Arts BA. In 2000, Derek was promoted to the rank of Inspector i/c Operations, and in 2002 he was appointed Deputy Chief. In 2004, Derek was appointed Chief of Police. He was a long-standing member of the Board of Directors of Victim Services, St. Leonard’s and Lansdowne Children’s Centre Foundation. Derek and his wife, Sherri, have two grown daughters, Katie (Dan) and Karlie, and a granddaughter, Kamryn. We wish Derek and his family all the best.

Sergeant Ian Osborne



Ian Christopher Osborne was born in London, England. The Osborne family immigrated to Canada in 1953 when Ian was five. Ian attended Greenbrier Public School and graduated from North Park Collegiate. Ian was a foreman on a construction crew prior to being hired by the Force on November 17, 1980. He worked on Platoons until August 1986 when he became the School Safety Officer. In 1989, Ian was transferred to Traffic and then in April 1992, he moved to Vice. Five years later, Ian returned to platoons. In June 1998, Ian was promoted to Sergeant. Ian returned to Traffic, as the officer in charge, in March 2001. He completed courses of study at the OPC, Mohawk College and the University of Western Ontario. Ian had a quiet, thoughtful approach to policing. The numerous letters of appreciation he received are evidence he was a good ambassador for our Service. Ian and his wife, Laurie, have two grown children, Nicole and Christopher, and three grandchildren. We wish Ian, Laurie and the Osborne clan good health and happiness.

Hermannna (Herma) Rood-Savard - Communicator



Herma Rood-Savard retired on October 31 after 35 years of service. Herma was born in Holland and immigrated, at the age of eight, to Canada with her family. She grew up on a dairy farm near Burgessville. After graduating from Norwich DH, Herma attended Fanshawe College where she received a diploma in Law and Security Administration in 1973. At this particular time period, PWs were few and far between, so Herma worked as a CPIC operator at the London PF. In June 1976, Herma was hired by our Force as a Dispatcher. During her 35-year membership on the Communication Team, she remained positive and committed, with an ability to handle numerous situations simultaneously. She brought her sound judgement and high standards to every shift she worked. While working full time and raising a family, Herma found the time and energy to return to school part-time. In 1993, she graduated from the University of Western Ontario with a BA in Sociology. Herma's hobbies include needlework, baking and reading. She looks forward to travelling with her husband, Ron, and spending time with her grown sons, Nathan and Dustin. We congratulate Herma and hope she enjoys her new schedule, straight days, with every one of them off.

Constable C. Elwood Chmelnytzki retired on March 31, 2010, after 29 years of service.

SERVICE AWARDS

Thirty-year Police Exemplary Service Medals

Recipients Sergeant William Doherty
 Acting Chief Jeff Kellner
 Constable William Oliver



Sgt. Bill Doherty & A/Chief Jeff Kellner



BPS Board Chair Mayor Chris Friel & A/Chief Jeff Kellner



BPS Board Chair Mayor Chris Friel & Constable Bill Oliver

Twenty-year Police Exemplary Service Medals

Recipients	Staff Sergeant Robert Dinner Inspector Geoffrey Nelson Sergeant Michael Reid
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BPS Board Chair Mayor Chris Friel & Staff Sergeant Rob Dinner



Lt. to Rt. - BPS Board Chair Mark Littell, Insp. Geoff Nelson, Sgt. Mike Reid & Chief Derek McElveny

Police Exemplary Awards

Recipients Constable Chris Coombe
 Constable David Minutillo
 Staff Sergeant Don Pancoe

On July 28, 2010, Constable Chris Coombe selflessly placed his own life at risk by jumping into a culvert filled with fast-moving water and saved a drowning boy.



BPS Board Chair Mark Littell & Cst. Chris Coombe

On May 18, 2010, while off duty, Constable David Minutillo came to the assistance of an infant who was not breathing, and as a result of his quick thinking and actions, saved the life of the baby.



BPS Board Chair Mark Littell & Constable David Minutillo

Police Exemplary Awards

On February 26, 2010, while off duty, Sergeant Don Pancoe came to the assistance of a man who was choking and as a result of his quick thinking and actions, saved the life of the citizen.



*Lt. to Rt. - BPS Board Chair Mark Littell,
Sgt. Don Pancoe & Chief Derek McElveny*

Safe Streets Saves Lives Award



Constable Mike Aasla (recipient) and A/Chief Jeff Kellner

CITY LONG SERVICE AWARDS

40 YEARS

Marva Usher

35 YEARS

Janice Martin
Hermannna Rood-Savard

30 YEARS

William Doherty
Jeffrey Kellner
William Oliver

25 YEARS

Rick DiGiandomenico
David Gulliver

20 YEARS

Robin Butterfield
Robert Dinner
Kelly Dzuba
Geoffrey Nelson
Kent Pottruff
Michael Reid

15 YEARS

Keith Drouillard
Elana Emmons
Terri-Ann Fortier
Gary Potts
Terry Shipp

10 YEARS

Joy Addison
William Aragian
Steven Bebee
Lee Black
Trevor Branscombe
Calvin Eve
Cheryl Knowles
Dean McIntosh
Kevin O'Neill
Jaime Price
Kevin Reeder
Jason Saunders
Gary Thompson
Cyrus Villa

MESSAGE FROM ACTING DEPUTY CHIEF SCOTT EASTO



A/Deputy Scott Easto helping out at Tim Horton's Camp Day

Police Services are required to prepare annual reports which include information on performance objectives, indicators and results, public complaints, the actual cost of the police service for the year; and an overview of crime in the community and how it is being addressed.

We believe our Annual Report also provides a document that represents a footprint in time for our Police Service. Included in the report is information on

the make-up, responsibilities and activities of the various Branches of the Service in 2010.

After Chief McElveny retired in October, I was provided with the opportunity to fill the position of Acting Deputy Chief until a new Chief would be appointed. It has been a privilege to act as Deputy Chief during the last months of 2010 and into 2011.

The reality of policing in Brantford is that we are a busy police service. Our members come to work every day knowing they will be actively engaged in making our City safer. We appreciate the support we continue to receive from a community we are proud to serve.

I want to express my appreciation to all members of the Service for their commitment to making our community safe.

ADMINISTRATION BRANCH INSPECTOR GEOFF NELSON



As the Inspector in charge of the Administration Branch, I direct the operations of the Information Technology, Facility Maintenance, Fleet Operations, Property and Evidence, Communications, Records and Administration Sections.

Communications

The Brantford Police Service's Communication Centre is the hub of operations. Eleven full-time Communicators and three part-time Call-Takers are responsible for accepting all Brantford Police 911 emergency calls and administrative calls and initiating and supporting the police response.

Property and Evidence

The Property and Evidence Section of the Service is contained in a 3,260 sq/ft secure warehouse within the police facility. This secure facility houses 30,000 pieces of evidence and found property, and the general quartermaster supplies.

Information Technology

Computerized Records Management system, Computer Assisted Dispatch, GPS tracking/mapping and digital video recording systems are currently being utilized by the Service and are subject to frequent updating. We are continually exploring technological solutions to achieve greater efficiency in our operations.

Records

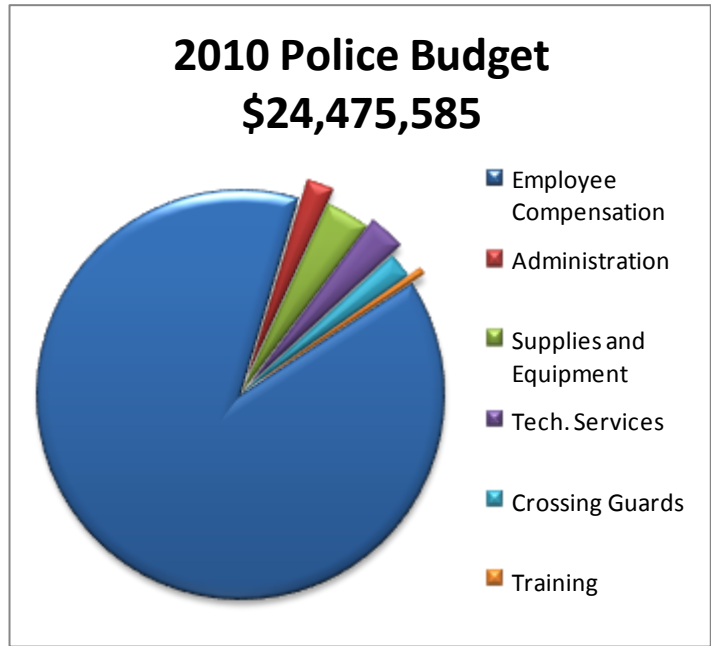
The responsibilities of the Records Section include a variety of core functions related to the retention and control of police records and the maintenance of a 24-hour reception desk. Staff members are responsible for the transcription and entry of dictated reports onto the electronic Records Management System, reception desk customer service, the assembly of Crown Brief reports and the accurate collection of statistical information.

Administration

All operations of our Police Service remain centralized at the Elgin Street location with 215 permanent employees and thousands of visitors and volunteers utilizing the facility each year. The Administration Section has a broad span of responsibilities which includes the management of a \$24.4 million dollar budget, human resources, payroll and benefits, purchasing and recruitment.

Current Staffing Levels

Full Time	215
Part Time	10
Auxiliary	37
Adult School Crossing Guards	71
Summer Park Patrollers	4



Five-year Comparison

	2006	2007	2008	2009	2010
Operating Budget	\$19,081,569	\$20,648,040	\$22,108,100	\$23,516,641	\$24,475,585
Actual Expenditure	\$18,537,062	\$20,043,145	\$21,787,092	\$22,628,604	\$24,428,255

EXECUTIVE BRANCH INSPECTOR KENT POTTRUFF



Reflection

The Brantford Police Service has a proud history that dates back to 1877. Our predecessors built a solid foundation that our current members continue to build upon to enhance the safety and quality of life for all citizens in our community.

I am proud of the hard work and commitment that our members continue to display while responding to numerous calls for service that can place them in the middle of difficult circumstances that require quick decisions. It is vitally important for our officers to have a compassionate and customer

service oriented approach to their duties. During the course of their duties they are called upon to make many decisions which can result in being praised for or being held accountable for their actions. The low number of complaints that we received affirmed that we do not take our responsibilities lightly.

As the Executive Officer for the Brantford Police Service, I am responsible for:

- Internal and External Communications/Media;
- Civil Litigation;
- Legal Issues;
- Professional Standards/Public Complaints and Internal Investigations; and
- Special Events.

Promoting Public Safety in Partnership with our Community

During the past two years our Service recognized that the needs of our community and our media partners were changing as a result of advancements in technology and emerging trends in how society obtains information. We initiated the development of a new, more informative website that will enhance our ability to openly communicate with our community in a timely and accurate manner. The enhanced website will provide information promoting public safety on a variety of topics and will offer resources for our citizens to easily access.

Our Service enjoys a strong relationship with local media agencies. This relationship is built on an understanding of the important role that the police and media play in informing our community of crime and public safety issues.

Daily interaction with our local media personnel assists us in providing timely and accurate information on important events. Informing and communicating public alerts, requesting assistance in our investigations and promoting the programs and initiatives that our Service delivers could not effectively be done without the cooperation and assistance of the media.

To Improve Satisfaction and Confidence in the Police

Our community's satisfaction and confidence in our abilities and services that we provide are essential.

Regular and timely public communication of crime, public safety warnings, enforcement initiatives and highlighting the programs our Service delivers are excellent methods of building confidence in our Service. Furthermore, we believe that an open dialogue increases community satisfaction.

All members are expected to demonstrate outstanding customer service, whether it is personal interaction or by way of telephone or electronic communication, is integral in achieving public satisfaction and confidence in our Service. Although public satisfaction is not solely measured on the number of public complaints received, complaints may indicate trends in the conduct of our officers or what services need to be enhanced to better serve our community. The number of complaints in 2010 remained quite low considering the numerous interactions our members have in our community during the course of their duties (50,557 calls for service, over 7,300 Provincial Offence Notices issued and numerous other informal contacts that are not recorded).

In 2010, the Brantford Police Service received 29 public complaints. The Office of the Independent Police Review Director (OIPRD) reviewed each of these complaints and determined that 14 were appropriate to be investigated. The majority of the complaints referred to our Service for investigation were informally resolved, withdrawn or found to be unsubstantiated after a thorough investigation was conducted.

Although there is always room for improvement the low number of complaints, when compared to the vast number of contacts our members have within our community during the course of their duties, is indicative of our commitment to professionalism.

OPERATIONS BRANCH INSPECTOR DAVID WIEDRICK



I would like to thank all members and volunteers under my command for their support, hard work and contributions during 2010.

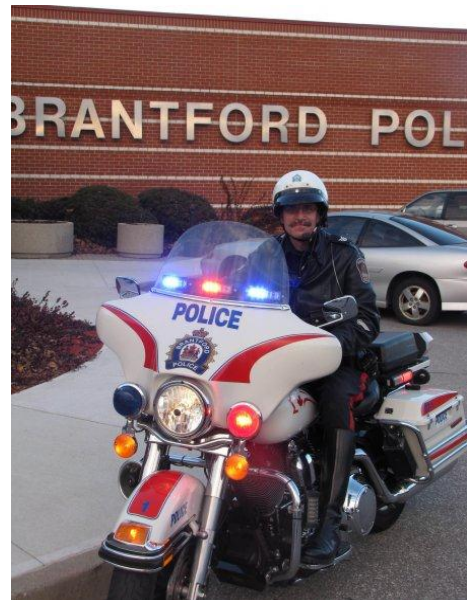
It is my privilege to command one of the busiest sections within the Service. Be assured that all members strive to achieve “the highest possible degree of personal and professional integrity in the performance of duties”.

Alcohol and drugs continue to be contributing factors in the high volume of calls for service. Of the 50,000-plus dispatched calls, 2,684 were 911 calls. In 2010, investigations resulted in 6,057 criminal charges and 7,314 Provincial charges. Notwithstanding the current economic challenges, I am confident that we will continue to reduce the incidents of crime and traffic issues through enforcement education and input from our community partners.

Our officers continue to work hard to police our City and we rely on our community to assist us through various projects and crime prevention measures.

Traffic safety remains a high-priority area to dedicate resources. Education, prevention and increased enforcement have resulted in a drop in the number of fatalities. One Sergeant and six officers are responsible for investigating motor vehicle accidents and road safety initiatives. In 2010, 2,067 reported motor vehicle collisions resulted in two fatal accidents. The Traffic Unit participated in 15 enforcement initiatives.

Our City’s downtown, which is the home of the Brantford campuses of Wilfrid Laurier and Nipissing Universities, is still undergoing growth and revitalization. Officers assigned to the core – on foot and bike patrol - dedicated over 2,648 hours.



A/Sgt. Grahame Lee



I have often said that we rely on members of our Auxiliary Police Section. In 2010, nine Auxiliary recruits were hired to bring the complement to 37. We implemented a new initiative by reviving a co-op education program. Three students from Mohawk College's Police Foundations Program joined the Auxiliary and entered a one-year initiative where they were required to complete a minimum number of hours for credit toward their diploma.

Auxiliary members setting up parade barricade

We remain committed to providing the necessary training that is required to ensure officers are kept up-to-date on all aspects of policing. Officers assigned to our Training Section ensured that members received government-mandated training. Our members underwent 10,305 hours of in-service training facilitated by our Training officers. Firearms re-qualification, use-of-force re-qualification, suspect apprehension pursuits, first aid and diversity education were some of the topics covered.

To be sure, it is vital that we continue to work together to create a lasting and measurable commitment to reduce crime for the safety and well-being of everyone.

QUALITY ASSURANCE BRANCH INSPECTOR SCOTT EASTO



Police Services in Ontario are legislatively mandated to implement a quality assurance process relating to the delivery of adequate and effective policing. This Branch provides the quality assurance process for the Service. We are responsible for policy development, research and planning, Commission on Accreditation for Law Enforcement Agencies (C.A.L.E.A.) accreditation and Adequacy Standards.

The Service follows legislation and provincial guidelines and uses C.A.L.E.A. as a model and resource to provide best practices. Accreditation offers another external oversight that ensures we maintain a high standard of service to the community. We received our third accreditation award in 2010. Regular reviews, self assessments, and audits are conducted to ensure we are following our policies and procedures and that the Service is in compliance with the Police Services Act of Ontario, its Regulations, Adequacy Standards and CALEA standards.

The Crime Analyst position was filled in 2010 and placed under the Quality Assurance Branch.

Quality Assurance and accreditation are structures and management initiatives that set the stage for our members to excel. We have voluntarily been in the accreditation process for 10 years during which time we have undergone three successful CALEA assessments and several inspections by the Ministry of Community Safety and Correctional Services. Our citizens should be proud that their Police Service is CALEA accredited and reassured through our accreditation that our members are providing policing to our community that meets current internationally-recognized best practices.



Chief Derek McElveny, BPS Board Member Debi Dignan-Rumble, Insp. Scott Easto & Norm Calder, CALEA Coordinator

**SUPPORT SERVICES BRANCH
INSPECTOR DREW BIELAWSKI**



The Support Services Branch is composed of the Criminal Investigation Section, Criminal Intelligence Unit, Forensic Identification Section, Firearms and Licensing Section, Court Services and Offender Transportation, and the Community and Youth Services Section. As the officer in charge of Support Services, I am also responsible for the Service's annual Promotional Process.

The Criminal Investigation Section includes the Major Crime Unit, Domestic Violence Coordinator, Fraud, Stolen Vehicles, Vice and Street Crime Unit. Members from these units are responsible for investigating - among other incidents - homicides and attempts, crimes of violence, sudden deaths, sexual assaults, robberies, offences against our most vulnerable children and the elderly, major frauds, break and enter, drugs and the management of high-risk and repeat offenders residing in our community. Officers also monitor threshold investigations under the Major Case Management model, the Sexual Offender Registry, ViCLAS (Violent Crime Linkage and Analysis System), and PowerCase submissions. Two Youth Officers investigate incidents involving persons under the age of 18.

I am pleased to report funding continued for our participation in the Provincial Strategy to protect children from sexual abuse and exploitation on the internet. Comprised of representation from the Ontario Provincial Police and 18 municipal police services from across the province, their primary focus is to investigate child sexual abuse over the internet and make the internet safer for our children. These investigations are borderless, complex and require specialized training and equipment.

The Brantford Police received grant funding under the Provincial Anti-Violence Intervention Strategy. One Brantford officer joined members from Hamilton, Halton Region and Niagara Region to form the Integrated Guns and Guns Unit. Through their efforts 51 arrests were made resulting in 104 charges and five firearms were seized.



Lt. to Rt. - HSROs Chad Crawford, Ed Bragg & Mike Zomer

Three officers from the Community and Youth Section continue to be assigned full time throughout the school year to the City's six high schools. Two members deliver the Drug Abuse Resistance Education (DARE) Program to every grade six student in Brantford and our School Safety Officer provides safety information, at the Children's Safety Village of Brant, to all grade one to six students in the community.

In 2010 the Brantford Police Service did not enter into any joint forces operations nor were there any internal task forces established. In April, the Service entered into a one-year secondment agreement with the RCMP which involved an RCMP officer working with our Street Crime Unit.

Brant-Brantford Crime Stoppers is a joint police agency initiative, comprised of two full-time officers; one from our Service and the other from Brant County O.P.P. Both officers act as program coordinators.

Victim Services of Brant continues to provide exceptional service to victims of violent crime and/or tragic circumstances within the City of Brantford and the County of Brant. A team of capable, caring, compassionate members of the community provide support following a crime or tragic incident and during any subsequent court proceedings.

Following the 2010 Promotional Process, 18 members were eligible for promotion to Sergeant, four to Staff Sergeant, and two to Inspector. Seventeen officers expressed their intention to participate in the 2011 Promotional Process.

SERVICE TRAINING

All police services across the province are required by the Police Services Act of Ontario to ensure that their members successfully complete the required training accredited by the Ministry relating to the functions they perform. Indeed, training is a critical component of our overall strategy of providing excellence in policing services to our community.

To ensure our members have the most up-to-date knowledge, and the skills and abilities necessary to perform their daily duties, they are provided with in-service training through our Training Section. In addition, external training opportunities – usually from a policing organization - are provided for our members who require specific training for their roles.

External Training

College	No. of Courses	No. of Members Attending
Ontario Police College	47	39
Canadian Police College	1	1
Seminars/Conferences	82	115
Canadian Police Knowledge Network (e-learning)	16	5

For more information on the police colleges please see their websites.



Members of the Service are also encouraged to participate in life-long learning initiatives. They are reimbursed for successful completion of approved courses of study which they take on their own time. Twenty-three members successfully completed post-secondary courses of study during 2010.

In-Service Training

Training is typically delivered throughout the year in 16 one-week blocks - Block Training - or through one-hour Roll-call training sessions.



Topics covered in Block Training included: Pursuit driving; first aid; officer safety; use of force; domestic violence; drugs; mental illness; organized crime and interview techniques.

Roll-call Training is sometimes delivered by guest presenters. Topics covered during 2010 Roll-call sessions included: Amendments to the public complaints process (OIPRD); interacting with the media; labour disputes; asset forfeiture; domestic violence and sexual assault investigations; Crime Stoppers; electronic evidence handling; BRAVE-The Virtual Hub; Tobacco Tax Act; Bill 168; pre-charge diversion review; and victim services review.

The Training Section also facilitated TASER operator and re-certification courses; a Crisis Intervention Team course; and provided training to Auxiliary Officers, Clerk Receptionists, Wilfrid Laurier University Special Constables, and Park Patrollers.

The Emergency Response Team (ERT) trains throughout the year on a monthly basis. The Team attends joint training sessions with other agencies.

FIVE-YEAR ANNUAL STATISTICS 2006 – 2010

Theft from Vehicle previously recorded as
Theft Under, prior to 2004

Green (-) figures indicate a
reduction

Red figures indicate an
increase

annual year end statistics

% increase/decrease over prior
year

	2006	*2007*	*2008*	*2009*	*2010*	TOTAL	AVERAGE	*2007*	*2008*	*2009*	*2010*
INVESTIGATIONS											
MURDER	2	1	1	2	2	8	2	-50%	0%	100%	0%
ATTEMPT MURDER	4	0	1	1	3	9	2	-100%	100%	0%	200%
SEXUAL OFFENCES	125	114	132	177	166	714	143	-9%	16%	34%	-6%
ASSAULT ON POLICE	24	31	26	30	34	145	29	29%	-16%	15%	13%
ASSAULTS - OTHER	937	973	980	1028	1063	4981	996	4%	1%	5%	3%
ROBBERIES WITH WEAPON	46	36	25	30	31	168	34	-22%	-31%	20%	3%
ROBBERIES WITHOUT WEAPON	66	57	36	29	47	235	47	-14%	-37%	-19%	62%
B&E RESIDENCE	630	711	551	607	598	3097	619	13%	-23%	10%	-1%
B&E BUSINESS	182	215	172	197	139	905	181	18%	-20%	15%	-29%
B&E OTHER	35	31	28	23	15	132	26	-11%	-10%	-18%	-35%
THEFT OF MOTOR VEHICLE	674	762	830	721	503	3490	698	13%	9%	-13%	-30%
THEFT OVER \$5000	21	42	29	25	32	149	30	100%	-31%	-14%	28%
THEFT UNDER \$5000	1631	1568	1449	1785	1615	8048	1610	-4%	-8%	23%	-10%
THEFT FROM VEHICLE	1088	1181	1004	908	795	4976	995	9%	-15%	-10%	-12%
FRAUDS TOTAL	354	405	485	598	408	2250	450	14%	20%	23%	-32%
OFFENSIVE WEAPONS TOTAL	193	173	184	208	155	913	183	-10%	6%	13%	-25%
MISCHIEF TOTAL	1465	1371	1402	1649	1238	7125	1425	-6%	2%	18%	-25%
OTHER CRIMINAL CODE	1038	934	1049	1502	1205	5728	1146	-10%	12%	43%	-20%
DRUGS & NARCOTICS TOTAL	356	562	564	421	368	2271	454	58%	0%	-25%	-13%
PROVINCIAL STATUTES TOTAL	769	1135	1253	1435	713	5305	1061	48%	10%	15%	-50%
MUNICIPAL BYLAWS	1346	2094	2174	2505	818	8937	1787	56%	4%	15%	-67%
GAMING & BETTING	0	0	2	0	0	2	0	0%	100%	-100%	0%
IMPAIRED DRIVERS	167	172	187	165	146	837	167	3%	9%	-12%	-12%

	2006	*2007*	*2008*	*2009*	*2010*	TOTAL	AVERAGE	*2007*	*2008*	*2009*	*2010*
MOTOR VEHICLE ACCIDENTS											
FATAL ACCIDENTS	1	4	0	3	2	10	2	300%	-100%	100%	-33%
PERSONS KILLED	1	4	0	3	3	11	2	300%	-100%	100%	0%
PERSONAL INJURY ACCIDENTS	337	312	368	384	364	1765	353	-7%	18%	4%	-5%
TOTAL MVA'S	2130	2255	2375	2344	2067	11171	2234	6%	5%	-1%	-12%
CRIMINAL CHARGES	5792	6509	6095	6011	6057	30464	6093	12%	-6%	-1%	1%
PROVINCIAL CHARGES	8577	8356	8344	7528	7314	40119	8024	-3%	0%	-10%	-3%
MUNICIPAL CHARGES	204	216	251	206	236	1113	223	6%	16%	-18%	15%
PARKING TICKETS ISSUED	2044	2172	1851	1626	818	8511	1702	6%	-15%	-12%	-50%
ACTIVITIES											
ALARMS	3314	3471	3250	2880	2824	15739	3148	5%	-6%	-11%	-2%
POLICE PURSUITS	20	22	24	29	15	110	22	10%	9%	21%	-48%
COMPLAINTS AGAINST POLICE	24	28	22	33	37	144	29	17%	-21%	50%	12%
DISCIPLINE MATTERS	32	28	32	6	14	112	22	-13%	14%	-81%	133%
CALLS FOR SERVICE	45490	45269	46328	54577	50513	242177	48435	0%	2%	18%	-7%
CASINO RELATED CALLS	452	356	235	357	222	1622	324	-21%	-34%	52%	-38%
FOOT/BICYCLE PATROL HOURS	10030	8579	5564	4407	2648	31228	6246	-14%	-35%	-21%	-40%
HUMAN RESOURCES (HOURS)											
OVERTIME	11047	13570	17771	16014	16920	75322	15064	23%	31%	-10%	6%
COURT TIME	1039	1954	1667	2517	2415	9592	1918	88%	-15%	51%	-4%
AUXILIARY WORKED	4325	4513	4323	6324	5469	24954	4991	4%	-4%	46%	-14%
LONG TERM DISABILITY	1736	2088	3870	6792	4688	19174	3835	20%	85%	76%	-31%
WORKPLACE SAFETY & INS. BOARD	2737	4260	3675	2593	2953	16218	3244	56%	-14%	-29%	14%
COMPASSIONATE LEAVE	655	648	464	613	745	3125	625	-1%	-28%	32%	22%
SICK LEAVE	7116	8571	10648	16246	21388	63969	12794	20%	24%	53%	32%
MATERNITY SWORN	3712	3520	1976	1416	760	11384	2277	-5%	-44%	-28%	-46%
MATERNITY CIVILIAN	0	0	0	0	0	0	0	0%	0%	0%	0%
POLICE COLLEGE TRAINING	7080	8288	6947	8848	7960	39123	7825	17%	-16%	27%	-10%
IN SERVICE TRAINING	11539	11068	11128	11454	10305	55494	11099	-4%	1%	3%	-10%

2010 REPORTED CRIME AND CLEARANCE RATES

Calls for Service	50,557
Violent Crime and Clearance Rates	
Violent Crime Calls	1,755
Violent Crimes Cleared	76.1%
Property Crime and Clearance Rates	
Property Crime Calls	5,029
Property Crimes Cleared	23.6%
Other Crime and Clearance Rates	
Other Crime Calls	2,595
Other Crimes Cleared	52.5%
Adults Charged or Diverted	2,070
Youths Charged or Diverted	1,126

2011 BUSINESS PLAN OBJECTIVES REPORT

Objective	Incomplete	Ongoing	Completed In 2010
COMMUNICATION			
<ul style="list-style-type: none"> Ensure public accessibility 			✓
<ul style="list-style-type: none"> Publish and distribute to Brantford residents an activity report in year three of the business plan 	✓		
<ul style="list-style-type: none"> Enhance the Service website to maximize its use in providing information to the public 		✓	
<ul style="list-style-type: none"> More efficiently process calls for service requests for information 	✓		
<ul style="list-style-type: none"> Provide methods of employee and community communications, feedback and participation 		✓	
COMMUNITY BASED CRIME PREVENTION			
<ul style="list-style-type: none"> Work with the Task Force on Community Safety and Crime Prevention 		✓	
<ul style="list-style-type: none"> Use Crime Prevention Through Environmental Design to aid in reducing crime at neighbourhood levels 			✓
<ul style="list-style-type: none"> Community notification of specific crime problems, and conversely, Service-wide notification of community perceived crime problems 		✓	
COMMUNITY SATISFACTION			
<ul style="list-style-type: none"> Survey internal and external stakeholders and address issues raised where feasible 	✓		
<ul style="list-style-type: none"> Provide high quality policing in accordance with international standards 		✓	
<ul style="list-style-type: none"> Meet adequacy standards 		✓	
<ul style="list-style-type: none"> Use the media to publicize our successes 			✓
COMMUNITY PATROL			
<ul style="list-style-type: none"> Implement revisions to patrol area boundaries as needed to enhance visibility of patrol officers 	✓		
<ul style="list-style-type: none"> Continue to practice Problem Oriented Policing to solve neighbourhood issues 		✓	
<ul style="list-style-type: none"> Ensure the Service has the necessary resources to respond to protests in the community 		✓	

Objective	Incomplete	Ongoing	Completed In 2010
CRIMINAL INVESTIGATION			
<ul style="list-style-type: none"> Ensure high quality investigations by increasing the number of Service members trained in General Investigative Techniques 			✓
<ul style="list-style-type: none"> Provide CIS personnel with the courses necessary to perform their roles 		✓	
<ul style="list-style-type: none"> Front-line officers are trained to an awareness level of Major Case Management principles and practices 	✓		
<ul style="list-style-type: none"> Measure the demands on the Service of emerging cyber crime 	✓		
<ul style="list-style-type: none"> Ensure the human resources within CIS are adequate and optimally deployed 	✓		
EMERGENCY CALLS FOR SERVICE			
<ul style="list-style-type: none"> Enhance the Service's ability to respond to major emergency events 			✓
<ul style="list-style-type: none"> Maintain effective response times to emergency calls for service 		✓	
<ul style="list-style-type: none"> Maintain a qualified Emergency Response Team (ERT) that is able to meet the needs of our community 		✓	
VIOLENT CRIME			
<ul style="list-style-type: none"> Work with our community partners to address the root causes of crime and violence 		✓	
<ul style="list-style-type: none"> Increase the awareness and reporting of domestic violence 			✓
<ul style="list-style-type: none"> Develop and implement a High Risk Offender program 	✓		
PROPERTY CRIME			
<ul style="list-style-type: none"> Use Problem Oriented Policing to address property crime issues at neighborhood levels 		✓	
<ul style="list-style-type: none"> Work with other police services to address multi-jurisdictional property crime issues 		✓	
<ul style="list-style-type: none"> Use crime analysis to assist in the planning of property crime reduction strategies 	✓		
YOUTH CRIME			
<ul style="list-style-type: none"> Provide educational support focusing on positive life choices 		✓	
<ul style="list-style-type: none"> Educate youth on the impact of cyber crime 		✓	
<ul style="list-style-type: none"> Interact with young people to provide positive role models 		✓	

Objective	Incomplete	Ongoing	Completed In 2010
ROAD SAFETY			
<ul style="list-style-type: none"> Increase safety for pedestrians, cyclists and drivers in the city by promoting the safe use of our streets through targeted enforcement 		✓	
<ul style="list-style-type: none"> Work with partner educational institutions to educate pedestrians, cyclists and drivers in road safety 		✓	
<ul style="list-style-type: none"> Promote road safety habits of Service members by providing road safety education to our members 			✓
ASSISTANCE TO VICTIMS OF CRIME			
<ul style="list-style-type: none"> Support Victim Services of Brant initiatives to reduce victimization 		✓	
<ul style="list-style-type: none"> Increase officer awareness of available services 			✓
<ul style="list-style-type: none"> Provide victim awareness training 	✓		
INFORMATION TECHNOLOGY			
<ul style="list-style-type: none"> Research new and emerging technologies that can improve efficiencies 		✓	
<ul style="list-style-type: none"> Offer training to all staff on in-house software 		✓	
<ul style="list-style-type: none"> Continue to plan and make provisions for the new radio system to meet our future needs 		✓	
RESOURCE PLANNING			
<ul style="list-style-type: none"> Enhance the effectiveness of our current financial and asset management practices 			✓
<ul style="list-style-type: none"> Utilize technology to increase our selection process tool 	✓		
<ul style="list-style-type: none"> Provide the human resources necessary to meet the needs of a unique and growing community 	✓		
<ul style="list-style-type: none"> Continue to develop personnel to meet the future managerial needs of the Service 		✓	
FACILITIES			
<ul style="list-style-type: none"> Maintain a police facility to adequately meet the community's needs 		✓	
<ul style="list-style-type: none"> Review the state of the facility and its capital assets, making necessary changes to ensure business continuity 		✓	

CIVILIAN MERIT AWARDS

A Certificate of Merit is an honour bestowed on community-minded citizens who place themselves at personal risk or substantial inconvenience, often times for strangers. All members of the Brantford Police Services Board, the Brantford Police Service and citizens of Brantford recognize these “hometown heroes”.



Brandon Kelly (recipient) & A/Chief Jeff Kellner



A/Chief Jeff Kellner, Cory Sayles (recipient) & Mayor Chris Friel



Mayor Chris Friel, Edgar Davis (recipient) & A/Chief Jeff Kellner